COMMUNICATION | Experiential, Facilitated Learning Experience

Communication Workshop
Cancer Clinicians Communication Program (CCCP)
“Eliciting and Responding to Emotional Cues”

Target Audience
Doctors, Registered Nurses, Enrolled Nurses, Allied Health Professionals working in oncology and palliative care

Undertaking CCCP Communication skills training can:
• Enhance your communication skills and improve your resilience
• Allows you to discuss difficult issues more effectively with patients, their families and friends
• Improve patient understanding and satisfaction, facilitating shorter consultation times

This training involves experiential scenarios with a simulated patient (actor) so you can practise and receive feedback on your skills in a safe learning environment.

This experiential, interactive workshop is facilitated by trained CCCP Facilitators and Simulated Patients.

Maximum class size
Eight participants per session

For more course information see over

2018 Dates
February
Wed 14 or Tues 27
March
Wed 14 or Thurs 29
April
Thurs 5 or Tues 17
May
Wed 9 or Thurs 24
June
Thurs 7 or Wed 20

Time
Please arrive at 8.15am for an 8.30am start– 1pm

Venue
Seminar Room
Cancer Council WA
15 Bedbrook Place
SHENTON PARK

Catering
Morning tea provided

Cost
$100 (inc GST)

Online Registration
http://bit.ly/pasce1

In partnership with
Cancer Council Victoria
Cancer Council Western Australia
Cancer Council WA have partnered with Cancer Council Victoria (CCVic) to deliver the Victoria Cancer Clinicians Communication Program (VCCCP) in WA (CCCP).

Cancer health professionals acknowledge that insufficient training in communication and management skills is a major factor contributing to their stress, lack of job satisfaction and emotional burnout. Unfortunately, few have received adequate formal education in communication skills using methods likely to promote change, confidence and competence (WA Health State Cancer Plan 2012-2017, p35).

This course aims to meet the identified communication training needs of health care professionals.

The literature tells us that:

- Patients’ psychological distress impedes their understanding, health behaviours and possibly survival
- Good Communication can reduce patients’ distress and lead to better adjustment and satisfaction
- Developing communication skills is in line with good clinical practice
- Effective communication can reduce clinicians’ stress/burnout and may lead to fewer complaints and litigation
- Clinicians express a need for training
- Communication skills don’t necessarily get better with time