



This session is delivered as part of our **Communication Program**.

### **2022 Dates**

Thursday 28 July

### **Time**

Registration 8.15am  
8.30am - 1.00pm

### **Venue**

Seminar Room  
Cancer Council WA  
15 Bedbrook Place  
SHENTON PARK

### **Catering**

Morning tea provided

### **Cost**

\$150 (inc. GST)

### **Online Registration**

<https://erec-28-jul-2022.eventbrite.com.au>

For enquiries contact the Palliative and Supportive Care Education team

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# **Communication Workshop**

‘Eliciting and Responding to Emotional Cues’

### **Designed for**

Doctors, Registered Nurses, Enrolled Nurses, Allied Health Professionals

### **Overview**

This half-day workshop can help to enhance your communication skills and further develop resilience in discussing personal issues with patients, family and carers more effectively. By developing your communication skills you will also improve your professional relationships with patients and colleagues, whilst contributing to best practice and improving patient safety and outcomes.

The workshop involves participating in hypothetical scenarios with a simulated patient/actor and an experienced trained facilitator. There may also be a co-facilitator in training. We provide a safe, private and non-judgmental learning environment for you to practice and receive feedback on your communication skills.

### **Learning areas**

- Develop effective fundamental communication skills
- Practice recognising emotional cues
- Embed intuitive responses through simulated role play